

Annexure – A

**Application for using India Post Parcel / Speed Post Parcel service of
Departments of Posts**

To,
The Superintendent
Railway Mail Services 'F' Division, Nagpur-440001

Sir,
I would like to avail following services of Department of Posts and to be registered as bulk (contractual) customer.

Name of customer	
Name of Service required	<input type="checkbox"/> Speed Post Parcel <input type="checkbox"/> India Post Parcel
Value added services required	<input type="checkbox"/> Cash on Delivery <input type="checkbox"/> National Account Facility
Mode of payment	<input type="checkbox"/> Credit/Advance Deposit <input type="checkbox"/> At time of booking
Types of Customer	Central/State Government /Ministry/ Department /Nationalized Bank Scheduled Bank/PSU Private/Private Company/Partnership/Sole Proprietorship/Individual/Other
If private and availing credit payment mode, whether bank guarantee deposited	<input type="checkbox"/> Yes <input type="checkbox"/> No
Office of posting of parcels	
Pan Card No.	
GST No.	
Aadhar Card No.	
Registered office address	India Post
Contact details	Name: Contact no: Email Id:
Address of correspondence	<input type="checkbox"/> Same as Registered Address <input type="checkbox"/> Other
Approximate no. of articles to be booked per month	

I have read and agree to all condition relating to contractual customers in **T&C Documents**.

Authorised Signatory

*Please Provide Supporting Document.

- 1) **Registered / Partnership / Sole Proprietor / Individual / other Certificate.**
- 2) **PAN / TIN / CIN / Aadhaar Card Number.**
- 3) **GST Number.**
- 4) **Registered Office Address Proof.**
- 5) **Proof of address where article will be generated.**
- 6) **Proof of address of correspondence.**

#Subject to provision for same.

For Advance Customers : Cheque in favour of Sr. Postmaster, General Post Office, Nagpur.

Note : These KYC documents may be collected from customers requiring bulk booking facility for Registered Parcel.

For Office Use only

- A) It is certified that the information as given above have been verified with the supporting documents and found correct
- B) Recommended for entering into an agreement for proving credit / Advance deposit facility
- C) Not Recommended due to following reasons (Strike-off if not applicable):-
- i)
 - ii)

Signature of Designated Authority

- a) The Application is hereby approved for entering into an agreement for proving credit / Advance deposit facility / payment at the time of booking (please tick appropriate option)
- b) The Application is hereby rejected due to following reasons (Strike-off if not applicable):-
- i)
 - ii)

Signature of Approving Authority

(F.No.MO Division-PO Regulation-2024/PO ORDER-MO/02/2024) **Annexure – C**
Format of Agreement for Non- BNPL customer

An agreement made this _____ day of _____ between the Department of Posts on behalf of the President of India (hereinafter called the 'Department' on the one part) and _____ having its Head Office at _____ residing at _____ (hereinafter called 'the sender' which expression shall unless excluded by or repugnant to the context be deemed to include his successor, representatives and permitted assigns) on the other part.

Whereas the Department has agreed with the sender to book, transmit and deliver such articles, presented by the sender as Speed Post document(domestic) under Advance deposit/ making payment at the time of booking as per the terms & conditions hereinafter contained.

1. It is hereby mutually agreed and declared by and between the parties hereto as follows:
2. This agreement shall come in force as from the _____ day of _____ and shall continue in force for a period of three years.
3. The sender shall prepare, pack and make up the Speed Post consignments as prescribed by the Department. The contents, shape and size of the articles shall be according to the provisions and conditions provided for and as notified by the Department from time to time.
4. The sender shall ensure that no item, transmission of which is prohibited for transmission as Speed Post consignments as per the instructions issued by the Department from time to time, is presented for booking.
5. The sender shall fill up correctly such documents / records, which may be prescribed by the Department to enable it to book, convey and deliver the articles expeditiously.
6. The expected monthly postage on booking of Speed Post consignments come to Rs. _____.
7. The arrangements covered by this contract shall be liable to be terminated by either party without assigning any reasons thereof at any time giving one month's notice in writing to the other party.
8. The Department shall raise the Speed Post charges statement (for deposit account customers) by 7th of every month in respect of all Speed Post consignments booked by the sender in the preceding month showing the balance available in his account and amount utilized.

9. In case customer fails to provide minimum business prescribed for a contractual customer for two consecutive months, facility of bulk booking will be withdrawn.
10. Sender shall abide by all rules and orders etc. brought out by the Department from time to time on the subject.
11. Any claim of the customer shall not be adjusted against the amount payable to the Department.
12. The Sender understands that Speed Post is not an insured service unless expressly provided and liability of Speed Post is limited to the provisions of Post Office Act, 2023.
13. In case of any legal implications, the same should be dealt only in the jurisdiction of office where the agreement is signed.
14. The Sender shall post its articles at _____ Office.

Witness:

1.

2.

1. Signed by _____
for and on behalf of the President of
India.

2. Signed by _____
for and on behalf of the _____

India Post

(F.No.MO Division-PO Regulation-2024/PO ORDER-MO/02/2024) **Annexure 'D'**

FORM OF BANK GUARANTEE

In consideration of the President of India (hereinafter called "the Government") having agreed to enter into an agreement with - _____ (hereinafter call the "the Customer(s)", under the terms and conditions of said Agreement dated _____ made between _____ and _____ for _____ (hereinafter call "the said Agreement"). The Customer is required to furnish an unconditional and irrevocable bank guarantee for Rs. _____ (Rupees _____ only) issued by a nationalized/ scheduled bank as security for the due fulfilment by the said Customer(s) of the terms and conditions contained in the said Agreement. We _____ (indicate the name of the bank), hereinafter referred to as "the Bank" at the request of _____ Customer(s) do hereby guarantee the due and punctual performance of all obligation of Customer under the agreement and undertake to pay to the Government an amount not exceeding Rs. _____ (Rupees _____) against any loss or damage caused to or suffered or would be caused to or suffered by the Government by reason of any breach by the said Customer(s) of any of the terms and conditions contained in the said Agreement.

2. We _____ (indicate the name of the bank) do hereby undertake to pay the amounts due and payable under this guarantee without any demur, merely on a demand from the Government stating that the amount claimed is due by way of loss or damage caused to or would be caused to or suffered by the "Government" by reason of breach by the said Customer(s) of any of the terms and conditions contained in the said Agreement or by reason of the Customer(s) failure to perform the said Agreement. Any such demand made on the bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rs. _____ (Rupees _____).

3. We undertake to pay to the "Government" any money so demanded notwithstanding any dispute or disputes raised by the Customer(s) in any suite or proceeding pending before any court of tribunal relating thereto or liability under this present being absolute and unequivocal.

4. We, _____ (indicate the name of the bank) further agree that the guarantee herein contained shall be irrevocable and shall remain in full force and effect during the period that would be taken for the performance of the said Agreement and that it shall continue to be enforceable till all the dues of the Government under or by virtue of the said Agreement have been fully paid and its claims _____ satisfied _____ or _____ Discharged _____ or _____ till _____

Office/ Department/Ministry of _____ certifies that the terms and conditions of the said Agreement have been fully and properly carried out by the said Customer(s) and accordingly discharges this guarantee. Unless a demand or claim

under this guarantee is made on us in writing on or before the _____ we shall be discharged from all liabilities under this guarantee thereafter.

5. We _____ (indicate the name of bank) further agree with the "Government" that the "Government" shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the said Agreement or to extend time of performance by the said Customer(s) from time to time or to postpone for any time or from time to time any of the powers exercisable by the "Government" against the said Customer(s) and to forbear or enforce any of the terms and conditions relating to the said agreement and we shall not be relieved from our liability by reason of any such variation, or extension being granted to the said Customer(s) or for any forbearance, act or commission on the part of the "Government" or any indulgence by the "Government" to the said Customer(s) or by any such matter or thing whatsoever which under the law relating to sureties would, but for this provision have effect of so relieving us.

6. This guarantee will not be discharged due to any change either in the constitution of the Bank or the Customer(s) or in both.

7. We _____ (indicate the name of the Bank) lastly undertake not to revoke this guarantee during its currency except with the previous consent of the "Government" in writing.

8. It is declared that the undersigned is duly authorized to execute this guarantee for an on behalf of the bank.

Dated the _____ day of _____ 20

For _____
(indicate the name of the Bank)

India Post

(F.No.MO Division-PO Regulation-2024/PO ORDER-MO/02/2024)Annexure 'E'

**PROFORMA OF UNDERTAKING TO BE PROVIDED BY GOVERNMENT
ORGANISATIONS/ NATIONALIZED/SCHEDULED BANKS/PUBLIC SECTOR
UNITS**

UNDERTAKING

I _____, designation _____ on behalf of
_____ (Name and address of the organization) hereby
undertake to ensure payment of the monthly bills to be raised by the Department of
Posts for the Speed Post/ Express/ Business Parcel consignments to be booked by
_____ (name of organization) under credit facility (BNPL scheme) to
the Department of Posts by the due date indicated in the bill.

Signature
Name _____
(Designation Stamp of the Officer)

Certified that _____, Designation _____ is
competent to issue this undertaking on behalf of _____ (name of the
organization)

Signature & seal of the competent authority of the Organization.

India Post